

RETURNS FORM



We understand that sometimes things don't go as planned. If you need to return a product, please complete this form and include it in your return package. Be sure to read the return guidelines below for a smooth process.

CUSTOMER INFORMATION

FULL NAME	
ORDER NUMBER	
E-MAIL ADDRESS	
PHONE NUMBER	
DATE OF RETURN SENT	

RETURNED ITEMS

PRODUCT	QTY	ISSUE/COMMENTS	REASON CODE

REASON CODES:

<i>A – Ordered the wrong item</i>	<i>B – Received the wrong item</i>	<i>C – Product arrived damaged or faulty</i>
<i>D – No longer needed / changed mind</i>	<i>E – Product did not match description</i>	<i>F – Product image was misleading</i>
<i>G – Sizing or fitment was not as expected</i>	<i>H – Disappointed in product quality</i>	<i>I – Other (please provide explanation)</i>

RETURNS INSTRUCTIONS

HOW DO I RETURN A PRODUCT?

Simply return your item(s) in unused, original condition along with this completed form within **30 days of delivery**. Refunds **exclude original delivery costs** and are subject to inspection by our quality control team.

RETURN ADDRESS

UAB Bespoke Vehicle Operations

Vasario 16-osios g. 32a, Garliava,
Kauno Raj, 53216, Lithuania

Note:

Customers are **responsible for return shipping** unless the item is faulty. We strongly recommend using a tracked service. We are not liable for items **lost or damaged in transit**.

INTERNATIONAL RETURNS

If you are returning an item from outside the EU, please contact our support team before sending anything back so we can assist with the process:

"info@vogueautomotive.com"

REFUND TIMELINES

Once we receive your returned item(s), please allow up to **14 business days** for processing. Once approved, refunds typically take **1–5 business days** to appear in your account, depending on your payment provider and location.

WARRANTY CLAIMS

If your item is faulty and you believe it is covered under warranty, **do not return the item immediately**. Instead, please email us **"info@vogueautomotive.com"**